GUIDE ON WHAT REFERENCE NUMBER TO ENCODE IN RCBC WEBSITE'S "TRACK YOUR FUND TRANSFER" STATUS

[A Guide for RCBC Online Corporate (ROC) Clients]

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To view the actual status of your international (**SWIFT**) and local (**PDDTS, RTGS**) ROC fund transfer transaction in RCBC website "Track your Fund Transfer" page (URL: https://www.rcbc.com/track-your-transfer), you need to input the Reference Number of the transaction. To get the corresponding Reference Number in ROC, please see below.

- In the ROC Outward Remittance Inquiry tab, you will see the "Payment Order ID" column of each transaction. Get the last 12-digits of the Payment Order ID. This is the Reference Number that you will need to input in the "Track your Fund Transfer" page in the RCBC website.
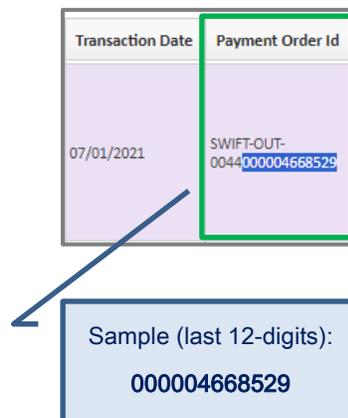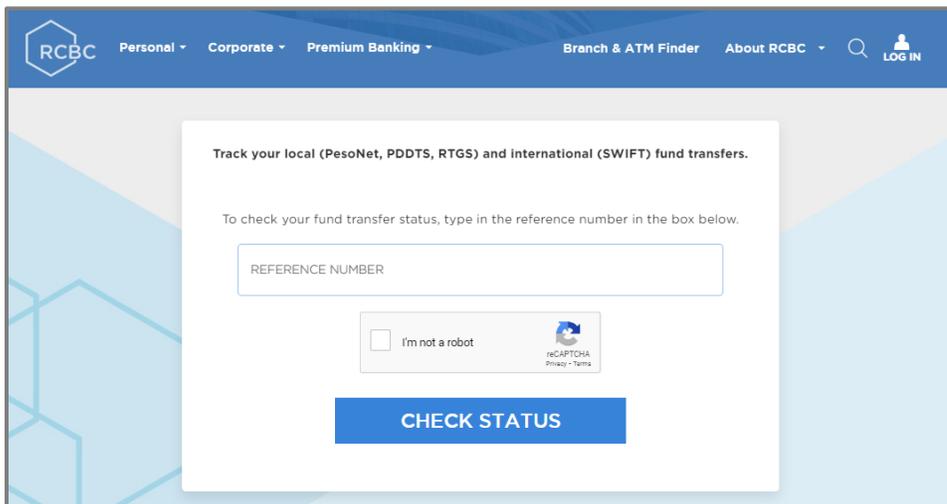
RCBC WEBSITE'S "TRACK YOUR FUND TRANSFER" STATUS

1. Once you already have the Reference Number, go to RCBC website or type this URL: https://www.rcbc.com/track-your-transfer
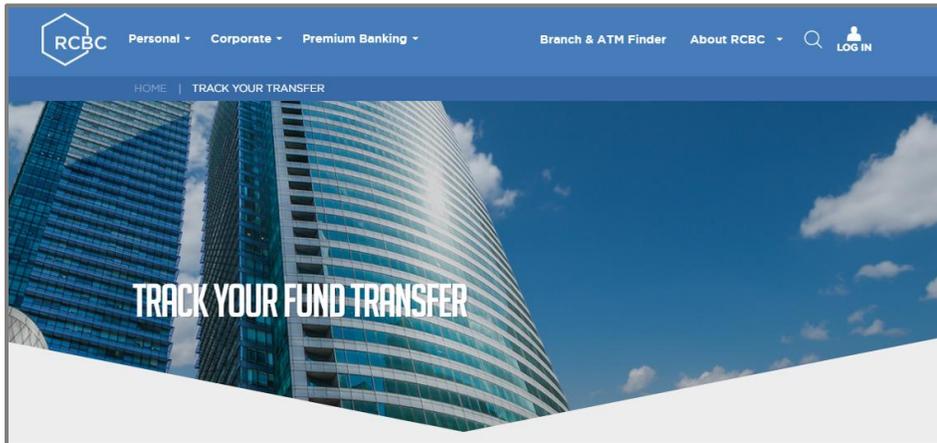
2. You will be redirected to the "Track your Fund Transfer" page where you can input the Reference Number and view your ROC transaction status.

3. Once you've clicked on Check Status, any of the following status updates will appear:

   - The transaction is still in process - RCBC is still doing a validation check with the transaction.

   - The transaction was processed by RCBC and forwarded to the beneficiary bank for crediting.

   - The transaction was credited by the beneficiary bank.