

President's Letter

This year, we turn a new page in the story of RCBC Savings Bank (RSB). Very soon, your financial partner of choice will merge with its parent bank, Rizal Commercial Banking Corporation (RCBC). Henceforth, you will be part of the RCBC family and its valued clients. You will have access to a wider range of financial products and solutions, and experience greater convenience with a bigger network of branches and ATMs throughout the country.

This exciting development will bring together the inherent strengths of both institutions, resulting in a larger asset base and stronger financial standing. I assure you that this integration reinforces our commitment to deliver greater value to you and create opportunities that will help you realize your dreams and achieve your financial goals.

I would like to express our sincerest gratitude for your continued trust and support. Our years of success in RSB would not have been possible without your confidence in our ability to serve you.

In the coming days, I encourage you to sit down with your branch manager and find out what is in store for you.

We will continue, as we have been doing for the past 23 years, to provide you with the efficient and professional banking services you deserve.

Welcome to the RCBC family!

President and CEO
RCBC Savings Bank

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We're here to help.

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WHAT DO YOU NEED TO KNOW ABOUT THE MERGER?

1. When will the merger happen?

The merger will happen on July 22, 2019.

2. Why is RCBC Savings Bank merging with RCBC Universal Bank?

The merger will equip us with more capabilities and enable us to offer a wider array of financial services to serve you better.

This will also result in a larger asset base, stronger financial standing, and a wider bank network with over 500 branches and lending centers, and close to 1,600 ATMs nationwide. You may refer to the <u>list of all RCBC branches</u> with their corresponding operating hours.

3. What will happen to my existing RCBC Savings Bank account/s?

For deposit clients, your accounts will still be maintained in your branch of account, which will be converted to an RCBC branch. Click here to know more.

For loan clients, your accounts will be assumed by RCBC under the same terms and conditions. Click here for more details.

For trust clients, your accounts will be transferred to and managed by RCBC Trust under the same terms and conditions, except for some enhancements in the Peso Money Market UITF. Click here for more information.

4. Can I start transacting with an RCBC branch?

You may start transacting with an RCBC branch by July 22, 2019.

5. Will there be any product changes?

For deposit accounts, expect a few product enhancements. Click <u>here</u> for the complete list of all new and enhanced deposit products.

WHAT DO YOU NEED TO KNOW ABOUT THE MERGER?

For loans, we will continue to offer Auto, Home, SME, and Personal Loans. Click <u>here</u> for the complete list of loan products.

For trust investments, there will be no other changes aside from the enhancements on the Peso Money Market UITF, that were implemented on June 1, 2019. Click here to know more.

6. What will happen to my branch of account?

All RCBC Savings Bank branches will be converted to an RCBC branch. You can continue transacting with your branch of account even after the merger.

7. Contact Points

For other concerns, you may call the following:

1. RSB Customer Care

RSB Trunkline (+632) 555 – 8700 RSB Customer Contact Center (+632) 555 – 8700 For ATM Lost Cards (+632) 555 – 8772 For Domestic Toll Free 1-800-10- 000-8-772 Email: rsbcustomercare@rcbcsavings.com

2. Branch of Account

1. Will there be any changes in the maintaining balances, interest rates, and bank fees?

Aside from the product enhancements that have been implemented in April 1, 2019, there will be a few more changes in the features of WISE Savings Account, Dragon Savings Account, Dragon Checking Account, and Hexagon Club. Click here for more details.

2. What will happen to my deposit account?

Your account will still be maintained in your branch of account, which will be converted to an RCBC branch. It will bear the same account number under the same terms and conditions.

It will still continue to be covered by PDIC, subject to maximum deposit insurance coverage of P500,000 per depositor.

All accounts with Auto-Debit Arrangements will still continue. No need to reenroll.

SAVINGS

1. Do I need to replace my RSB passbook?

Your passbook will be automatically replaced with an RCBC passbook once you visit your branch of account. Simply present your old passbook for replacement.

2. Will there be changes on my WISE Savings Account after the merger?

Upon merger, your WISE Savings Account will be renamed to GoSavers Savings Account and will enjoy the free comprehensive insurance package. Click here for further details.

CHECKING

1. What will happen to issued checks (including Post-dated Checks) that are not yet negotiated after the merger?

As long as these checks are not yet stale (i.e., issue date is not beyond 6 months), it will still be accepted even after merger.

2. Can I still reorder checkbook/s?

RSB will process requests made until May 31, 2019. Thereafter, requests will be processed by RCBC and checkbooks will be made available after the merger. Kindly coordinate with your branch of account.

3. Can I still use my old RSB checks?

You may still use your existing supply of RSB checks even after the merger until further notice.

4. Do I need to replace the transaction journal for my Dragon or eVIP Checking Account?

Your transaction journal will automatically be replaced once you visit your branch of account. Simply present your old transaction journal for replacement.

5. Will there be changes in my Statement of Account (SOA)?

Upon merger, your SOA will automatically be available through RCBC Online Banking. Should you opt to receive it via mail, simply visit your branch of account. Click here for more information.

TIME DEPOSIT

1. I have an existing Time Deposit account with RSB that will mature after merger. Will this be affected or pre-terminated?

Your time deposit account will continue its term until maturity date. Upon maturity, it will go through the usual process of either principal and interest payout or rollover.

CARDS

1. Can I still use my RSB ATM card even after merger?

You can still use your RSB ATM Card until its validity date, as stated on your card. Upon renewal, you will be issued an RCBC ATM card free of charge.

If you wish to replace your RSB ATM Card before expiry, there will be replacement fee of Php 150.

Click **here** for a summary of new RCBC Cards' features, limits and fees

2. Will I still be able to use my RSB ATM card at any RCBC and/or RSB ATMs without fees?

You can continue to use your RSB MyAccess Card and MyDebit Mastercard at any RCBC/RSB ATM without fees.

Upon merger, for RSB MyWallet Prepaid Cardholders, balance inquiry, withdrawal, and interbank fund transfer via any RCBC ATM will be free of charge. You will have access to more MyWallet loading channels as listed below:

- 1. RCBC Branches
- 2. RCBC Online Banking
- 3. Palawan Pawnshop
- 4. Villarica Pawnshop
- 5. LBC Branches
- 6. ECPay Merchants

ONLINE BANKING

1. Can I still use my RCBC Online Banking account?

You can still use your RCBC Online Banking account. No need for you to reenroll.

2. Will there be changes in the RCBC Online Banking's features and fees?

Upon merger, the following changes will take effect:

- Instapay fee will be P15 per transaction
- The following additional features will be made available:

Online Account Opening

Cardless Withdrawal

iSOA

TD Online Placement

Load to Gcash and/or Paymaya

Purchase of Gaming Pins (ePins)

Online Forex

REMITTANCE

Will I still continue to receive my remittance after the merger?

Yes, you will continue to receive remittances, and there will be no changes in the way you do remittance with us.

Aside from this, you can avail of other RCBC Telemoney services such as TeleRemit, TeleCredit, Tele-Door2Door, and TelePay. Click here for more information.

HEXAGON CLUB

I am an RSB Hexagon Club member. Will there be any changes on my membership?

There will be changes on the benefits that you can avail as Hexagon Club member after the merger. Click <u>here</u> for details.

YGC REWARDS PLUS

I am a current member of YGC Rewards Plus, will there be changes in my membership?

No. There will be no changes in your membership.

CASH MANAGEMENT SOLUTIONS (CMS)

1. I am currently enrolled in Access One Corporate (AOC). Will this be affected after the merger?

All accounts enrolled in AOC will be automatically migrated to RCBC Online Corporate (ROC), with no additional cost, deposit, or requirements needed. There's no need to re-enroll.

With ROC, you will find the same functionalities used in AOC but with more options such as Account Sweeping and Corporate Check Disbursements. These additional services will be available upon request after your AOC account has been migrated to ROC.

2. What is ROC?

RCBC Online Corporate (ROC) is an online banking system offered to our corporate clients, where they can conveniently access a comprehensive suite of financial services such as account inquiry, fund transfers, outward remittance, payroll, supplier payments, and BIR payments.

3. Will there be training on the use of the new system?

We will provide you with user guides. For further assistance, you may email rsbaoccorp_support@rcbcsavings.com

4. What will happen to Rizal Enterprise Checking Account (RECA) accounts and its corresponding check writer software?

Upon merger, all RSB RECA accounts will be migrated to RCBC. You can continue to use your RECA passbook/ledger and the same check writer software.

5. Can we still manage our RECA account online?

Yes. Your RECA account enrolled in AOC will be migrated to ROC. However, upon merger, you will not be able to view your previous transaction history. If you wish to have a copy of your transaction history, you may download until June 30, 2019.

6. Will there be changes on RECA's required maintaining balance, interest rates, fees?

The maintaining balance of RECA account, as well as its other fees, will be retained. Interest rates upon merger will be 0.15%.

7. What will happen to our existing payroll arrangement?

Upon merger, all payroll arrangements will still continue under the same terms and conditions.

8. Will there be any changes in our payroll processing?

There will be no changes in the processing.

For AOC users, you will automatically be enrolled in ROC where your payroll account will be uploaded. Other functions and features in your current setting will also be available in ROC. Prior to the merger, you will receive your new user ID and default password via email.

9. Will there be any changes in our company's payroll accounts?

All payroll accounts (your company's and employees') will simply be migrated to RCBC and will bear the same account number. Your employees can still continue to use their existing ATM cards until the validity date, as stated in their cards.

10. What will happen to our existing bills payment arrangement?

All bills payment arrangements will still continue. All provisions indicated in your MOA such as ADB requirement and transaction fees will remain the same.

The settlement account will remain the same, and the daily collection report will follow the same schedule.

For billers with the same arrangement with RCBC, their RCBC account will be the settlement account.

11. Will there be any changes in our bills payment channels?

From 154 branches, upon merger, there will be a total of 486 branches that will accept over-the-counter bill payments.

LOAN ACCOUNTS

1. Will there be any changes to my loan account?

There will be no changes to your loan account. All details shall remain the same including your monthly payments and amortization schedule.

2. Do I need to sign new loan documents with RCBC?

There will be no need to sign new documents. These will still be valid even after the merger.

3. Will my loan account number change?

Your loan account number will not change.

4. Where can I pay my monthly amortization?

You can pay your monthly amortization through any RCBC Branch or through RCBC Online Banking facility.

5. To whom should I make my check payments payable to?

For your succeeding check issuances, please make your checks payable to Rizal Commercial Banking Corporation.

6. I submitted PDCs payable to RCBC Savings Bank. Do I need to replace them?

You do not need to replace your post-dated checks. However, we encourage you to enroll in our Auto Debit Arrangement Service instead to avoid any inconvenience.

7. Can I still enroll in the Automatic Debit Arrangement facility even if my deposit account is with RCBC Savings Bank?

Yes, you can. Just visit your branch of account and completely fill out an Automatic Debit Arrangement form.

LOAN ACCOUNTS

8. My loan payments are automatically deducted from my deposit account with RCBC Savings Bank. Will that continue?

Your automatic payments will still continue even after the merger.

9. Will I still be able to see my loan account online?

Your loan details may still be viewed using your RCBC Online Banking account.

10. Who can I contact regarding concerns with my loan account?

For accounts with missed payments:

Collections Department
 555-8703
 rsbcollections@rcbcsavings.com

For inquiries on releases of loan collateral:

Miguel Castillo
555-8700 loc 7430
mbcastillo@rcbcsavings.com

For any other concerns:

RSB Customer Care
 555-8RSB (555-8772)
 rsbcustomercare@rcbcsavings.com

TRUST INVESTMENT

1. How will the merger affect my RCBC Savings Bank Trust Investment Management or Personal Management Trust Account?

Your RSB Investment Management or Personal Management Trust account will be converted into an RCBC Trust account. It will continue to be managed under the same terms and conditions as your original agreement with RSB Trust.

2. Do I need to sign any new forms with regard to my trust account/s?

In the meantime, you will not be required to sign new documents. This will only happen as part of regular account review.

3. Who will service my trust account after the merger?

You may continue to get in touch with the same Trust Marketing personnel handling your account.

4. Will my Trust Account Number change?

RCBC Trust will maintain the same account number.

5. Will I continue to get statements on my account?

Yes. You will continue to receive your statements of account.

6. Will my trust fees change?

Your trust fee rate will not change.

7. Do I need to nominate a new settlement account? Will my interest, coupon or dividend payment still be credited regularly to my designated settlement account?

You do not need to nominate a new settlement account. Your interest, coupon or dividend payment will continue to be credited to your designated settlement account.

TRUST INVESTMENT

8. How will the merger affect my participation in the RCBC Savings Bank Peso Money Market UITF?

The RSB Peso Money Market UITF has been renamed to the RSB Peso Short Term Fund. Upon merger, it will be managed by the RCBC Trust Investment Management team under the fund name RCBC Peso Short Term Fund. It will continue to be managed with the same investment goals and target yields. The management fee and all other fees related to the fund will not change.

Below is a summary of the changes that will be implemented starting June 1, 2019:

	FROM	TO
Minimum Amount of Participation	PhP10,000.00	PhP5,000.00
Minimum Maintaining Investment Amount	No change a	t PhP5,000.00
Minimum Additional Participation	PhP5,000.00	PhP1,000.00
Minimum Holding Period	30 calendar days	No holding period
Daily Cut-off for participation and redemption	12:00 noon for	1:00pm for
in the Fund	redemptions	placements and
	2:00pm for	redemptions
	placements	

9. Where will I go to redeem existing participations or to make additional participations in the RCBC Savings Bank Peso Money Market UITF?

You may go to your branch of account.

Upon the merger, you may go to any RCBC branch for your UITF requirements.

PERSONAL ACCOUNT						
Product Name	Product Description	Initial Deposit	Maintaining ADB	Balance to	Interest	Interest Pay-
	PEG	SO SAVINGS AC		Earn Interest	Rate	out
GoSavers (previously WISE Savings Account)	A start-up savings account that helps kids and teens save money and transact easily with a debit card and/or passbook	P100	None	P5,000	0.15%	Quarterly
Regular Savings ATM	A deposit product that safekeeps funds while it earns interest that comes with a debit card	P3,000	P3,000	P25,000	0.15%	Quarterly
Regular Savings Passbook	A deposit product that safekeeps funds while it earns interest that comes with a passbook and debit card	P5,000	P5,000	P25,000	0.15%	Quarterly
FlexiSavers	A customizable savings account that will allow clients to choose features best fit for their needs and demands	Depends on plan type	Depends on plan type	P25,000	0.15%	Quarterly
Basic Savings	A non-interest earning savings account that caters to all walks of life. With (1) valid ID or Barangay Certificate and initial deposit of P100, the client can already start his/her financial journey with RCBC	P100	None	None	None	None
iSave	A virtual savings account that provides free personal accident insurance, hospitalization benefit, and tiered interest rates	None	None	P5,000	Tiered	Quarterly
SSS Pensioner	A savings account for Filipino retirees intended to secure SSS pension funds that earns interest and comes with a debit card or passbook	P100	P100	P10,000	0.15%	Quarterly
Telemoney	A zero-maintaining savings account that caters to the banking needs of OFWs and their families	None	None	P10,000	0.15%	Quarterly
eWoman Savings	A premier savings account that is especially designed for women that comes with a debit card, passbook, and free life insurance	P15,000	P15,000	P25,000	0.15%	Quarterly
Dragon Savings	A premier savings account that lets depositors earn higher interest as their deposits grow with no lock-in period, thereby giving them access to their funds anytime	P25,000	P25,000	P25,000	Tiered	Quarterly

		PERSONAL AC	COUNT			
Product Name	Product Description	Initial Deposit	Maintaining ADB	Balance to Earn Interest	Interest Rate	Interest Pay- out
	FCD	U SAVINGS A	ACCOUNTS			
Dragon Dollar Savings	A premier dollar savings account that lets depositors earn higher interest as their deposits grow with no lock-in period, thereby giving them access to their funds anytime	\$1,000	\$1,000	\$1,000	Tiered	Quarterly
Foreign Currency Savings						
US Dollar Euro Canadian Dollar Australian Dollar Japanese Yen British Pounds	A foreign currency deposit product that safekeeps funds while it earns interest that comes with a passbook	USD500 EUR1,000 CAD7,000 AUD 10,000 JPY50,000 GBP3,000	USD500 EUR1,000 CAD7,000 AUD 10,000 JPY50,000 GBP3,000	USD500 None CAD7,000 AUD 10,000 None GBP3,000	0.125% None 0.125% 0.125% None 0.125%	Quarterly None Quarterly Quarterly None Quarterly
Swiss Francs		CHF5,000	CHF5,000	None	None	None
Chinese Yuan		CNY3,500	CNY3,500	CNY7,000	0.125%- 0.625%	Quarterly
	С	HECKING AC	COUNTS			
Regular Checking	A non-interest earning (for Personal) and interest-earning (for Corporate) checking account that comes with a debit card and allows deposit, encashment, and settlement of obligation via check	P10,000	P10,000	N/A	None	None
Dragon Checking	An all-in-one account that combines the tiered interest income feature of a savings account and the functionalities of a checking account that comes with a debit card, transaction journal, and checkbook	P25,000	P25,000	P25,000	Tiered	Monthly
eWoman Checking	A premier checking account that is especially designed for women that comes with a transaction journal, debit card, and free life insurance	P35,000	P35,000	None	None	None
CheckLite	A non-interest earning checking account exclusive for housing and personal loan clients only	P2,500	P2,500	None	None	None

		PERSONAL AC	COUNT		
Product Name	Product Description	Initial Deposit	Maintaining ADB	Balance to Earn Interest	Interest Interest Rate Pay-out
		LOYALTY PRO	GRAM		
Hexagon Club Privilege	RCBC's Premiere Club for accountholders where members can enjoy premium banking service and special perks for the total RCBC Banking experience	P100,000	P100,000	P100,000	Depends on deposit product
		TIME DEPO	OSIT		
		Minimum Investment	Available Terms	Interest Rate	Interest Pay-out
Short-Term Peso Time Deposit	Rewards clients' patience by giving them a risk-free investment option that gives them more in return the longer they save.	P5,000	30 to 365 days	tiered	Upon Maturity
Long-Term peso Time Deposit	Long-Term Time Deposit account available in 1,2,3,4, and 5 year durations	P100,000	1, 2, 3 4, and 5 years + 1 day	tiered	Monthly, Quarterly, Semi-annual, End of Maturity
Short-Term US Dollar Time Deposit	Rewards clients' patience by giving them a risk-free investment option that gives them more in return the longer they save.	\$1,000	30 to 365 days	tiered	Upon Maturity
Long-Term US Dollar Time Deposit	A dollar time deposit account available in 2,3,4, and 5 year durations	\$1,000	1, 2, 3 4, and 5 years + 1 day	tiered	Monthly, Quarterly, Semi-annual, End of Maturity
Other FCDU Time Deposits	Available in Canadian Dollar, Australian Dollar, Japanese Yen, British Punds, Swiss Francs and Euro	Depends on Currency	30 days	Depends on Currency	Upon Maturity

CORPORATE ACCOUNT							
Product Name	Product	Description	Initial Deposit	Average Daily Balance	Balance to Earn Interest	Interest Rate	Interest Pay-out
		PE	SO SAVINGS AC	CCOUNTS			
Regular Savings Passbook	funds while it	uct that safekeeps earns interest that th a passbook	P10,000	P10,000	P50,000	0.15%	Quarterly
Dragon Savings	lets depositors as their depo lock-in perio them acce	ings account that earn higher interest osits grow with no d, thereby giving ss to their funds nytime	P50,000	P50,000	P50,000	Tiered	Quarterly
			U SAVINGS A	CCOUNTS			
Dragon Dollar Savings	account earn hig deposits in perio	that lets depositors that lets depositors ther interest as their grow with no lock- d, thereby giving cess to their funds anytime	\$2,500	\$2,500	\$2,500	Tiered	Quarterly
Foreign Currenc Savings	У	A foreign currency deposit product that safekeeps funds while it earns interest that comes with a passbook					
US Dollar			USD500	USD500	USD500	0.125%	Quarterly
Euro			EUR1,000	EUR1,000	None	None	None
Canadian Dolla	A loreign		CAD7,000	CAD7,000	CAD7,000	0.125%	Quarterly
Australian Dolla			AUD 10,000	AUD 10,000	AUD 10,000	0.125%	Quarterly
Japanese Yen	that com		JPY50,000	JPY50,000	None	None	None
British Pounds			GBP3,000	GBP3,000	GBP3,000	0.125%	Quarterly
Swiss Francs			CHF5,000	CHF5,000	None	None	None
Chinese Yuan			CNY3,500	CNY3,500	CNY7,000	0.125%- 0.625%	Quarterly
		C	HECKING ACC	COUNTS			
Regular Checkir	Persor earnin check allows de and settle	nterest earning (for nal) and interest- g (for Corporate) ing account and posit, encashment, ement of obligation via check	P20,000	P20,000	P50,000	0.15%	Monthly
Dragon Checkir	combine income for account transactions	one account that is the tiered interest eature of a savings count and the ulities of a checking that comes with a ction journal and theckbook	P50,000	P50,000	P50,000	Tiered	Monthly

	CORPORATE ACCOUNT					
Product Name	Product Description	Initial Deposit	Average Daily Balance	Balance to Earn Interest	Interest Interest Rate Pay-out	
		LOYALTY PRO	GRAM			
Hexagon Club Prestige	RCBC's Premiere Club for accountholders where members can enjoy premium banking service and special perks for the total RCBC Banking experience	P500,000	P500,000	P500,000	Depends on deposit product	
		TIME DEPO	SIT			
		Minimum Investment	Available Terms	Interest Rate	Interest Pay-out	
Short-Term Peso Time Deposit	Rewards clients' patience by giving them a risk-free investment option that gives them more in return the longer they save.	P5,000	30 to 365 days	tiered	Upon Maturity	
Long-Term peso Time Deposit	Long-Term Time Deposit account available in 1,2,3,4, and 5 year durations	P100,000	1, 2, 3 4, and 5 years + 1 day	tiered	Monthly, Quarterly, Semi-annual, End of Maturity	
Short-Term US Dollar Time Deposit	Rewards clients' patience by giving them a risk-free investment option that gives them more in return the longer they save.	\$1,000	30 to 365 days	tiered	Upon Maturity	
Long-Term US Dollar Time Deposit	A dollar time deposit account available in 2,3,4, and 5 year durations	\$1,000	1, 2, 3 4, and 5 years + 1 day	tiered	Monthly, Quarterly, Semi-annual, End of Maturity	
Other FCDU Time Deposits	Available in Canadian Dollar, Australian Dollar, Japanese Yen, British Punds, Swiss Francs and Euro	Depends on Currency	30 days	Depends on Currency	Upon Maturity	

ANNEX B - BANK FEES AND CHARGES

		Personal	Corporate
1	Maintenance Fee		
	Peso Deposit Products	PhP 500.00	PhP 750.00
	Basic Savings Euro	€ 13.00	€ 13.00
	Basic Savings Yen	¥ 1,200.00	¥ 1,200.00
	Basic Savings Dollar	\$ 10.00	\$ 10.00
	Dragon Savings Dollar	\$ 10.00	\$ 10.00
	W.I.S.E. Savings	PhP -	PhP -
2	Early Closure Fee		
	Peso Deposit Products	PhP 500.00	PhP 750.00
	Basic Savings Euro	€ 10.00	€ 10.00
	Basic Savings Yen	¥ 650.00	¥ 650.00
	Basic Savings Dollar	\$ 15.00	\$ 15.00
	Dragon Savings Dollar	\$15.00	\$ 15.00
	W.I.S.E. Savings	PhP -	PhP -
3	ATM Card Replacement	Php 150	Php 150
4	Downgrade of ATM card	Php -	Php -
5	Bank Certification	Php 250.00	Php 250.00
6	Bank Guarantee	Php 200.00	Php 200.00
7	Bank Statement Print-out		
	Hexagon Club	First (5) requests are free of charge, succeeding is Php11/page	First (5) requests are free of charge, succeeding is Php11/page
	Other Deposit Products	Php 11/page	Php 11 / page

ANNEX B - BANK FEES AND CHARGES

			Personal	Corporate
8	3	Checkbook Issuance/Reorder		
		Hexagon Club	Initial is free, succeeding is Php240	Initial is free, succeeding is Php480
		Other Deposit Products	Php 240.00	Php 480.00
9	?	Passbook Replacement	Php 200.00	Php 200.00
1	0	Transaction Journal Replacement	Php 200.00	Php 200.00
1	1	Application for Stop Payment Order (SPO)	Php 200.00	Php 200.00
1	2	Bouncing Check Penalty Charges	Php2,000+Php200 for every Php40,000 check	Php2,000+Php200 for every Php40,000 check
1	3	Fee for Retrieval of Check Image	Php 600.00 (3 days); Php 100.00 (7 days)	Php 600.00 (3 days); Php 100.00 (7 days)
1	4	ATM Balance Inquiry (International)	Php 50.00	
1	5	ATM Withdrawal (International)	Php 150.00	
1	6	OTC Inter-Branch Peso Cash Withdrawal	Php 50.00	Php 50.00
1	7	OTC Interregional Peso Cash Deposit	Php 50.00	Php 50.00
1	8	OTC Interregional Peso Cash Withdrawal	Php 100.00	Php 100.00
1	9	OTC Interregional Peso Check Encashment	Php 100.00	Php 100.00
2	0	Time Deposit Charges		
		Pre-term Charges	With computation	With computation
		Documentary Stamp Tax (DST)	Php1.50 for every Php200 replacement; waived unless pre-terminated	Php1.50 for every Php200 replacement; waived unless pre-terminated
		Withholding Tax	20% for Peso, 15% for FCDU	20% for Peso, 15% for FCDU

ANNEX B - BANK FEES AND CHARGES

		Personal	Corporate
22	Safety Deposit Box		
	ADB Requirement**	Php 100,000.00	Php 100,000.00
	Key Deposit	Php 1,000.00	Php 1,000.00
	Rental Small (5x5)	Php 1,200.00	Php 1,200.00
	Rental Large (5x10)	Php 2,500.00	Php 2,500.00
	Rental Extra Large (10x10)	Php 3,750.00	Php 3,750.00
23	Demand Draft	Php 55.00	Php 55.00
24	Manager's Check	Php 55.00	Php 55.00
25	After the 3rd Check (CheckLite)	Php 30.00	

ANNEX C - CARDS FEES AND LIMITS

	MyAccess Debit	MyDebit Mastercard
FEES	AND CHARGES	
0	ver the Counter	
Fund Transfer		
CASA to CASA	N/A	N/A
CASA to MyWallet	P20.00	P20.00
Card Replacement	P150.00	P150.00
	ATM	
Balance Inquiry		
RCBC / RSB	Waived	Waived
Bancnet	P2.00	P2.00
Cash Withdrawal		
RCBC / RSB	Waived	Waived
Bancnet	P14.00	P14.00
IBFT	P27.50	P27.50
Fund Transfer		
CASA to CASA	N/A	N/A
CASA to MyWallet	P10.00	P10.00
	nal (VISA/MASTERCARD)	
ATM Balance Inquiry	P50.00	P50.00
ATM Withdrawal	P150.00	P150.00
POS	2%	2%
	LIMITS	
Singl	e Transaction Limit	
ATM Cash Withdrawal Limit	P20,000.00	P20,000.00
POS Limit	P100,000.00	P100,000.00
e-Commerce Limit	N/A	P100,000.00
Fund Transfer	P50,000.00	P100,000.00
Daily	y Transaction Limit	
ATM Cash Withdrawal Limit	P50,000.00	P50,000.00
POS Limit	P100,000.00	P100,000.00
e-Commerce Limit	N/A	P100,000.00
Fund Transfer	P50,000.00	P50,000.00
Internation	onal (VISA/Mastercard)	
Single Transaction Limit ATM Withdrawal	N/A	P20,000.00
Daily Transaction Limit ATM Withdrawal	N/A	P50,000.00
Single & Daily Transaction Limit POS	N/A	P100,000.00

ANNEX C - CARDS FEES AND LIMITS

MyWallet Prepaid Card Fees

	Visa	Virtual Card					
FEES A	FEES AND CHARGES						
Purchase Fee	P150.00	Free					
Balance Requirement	0	0					
OVER-THE-COUNTER							
Loading Fee	P20.00	P20.00					
Balance Inquiry	P10.00	Waived					
Cash Drawing	P50.00	Not applicable					
Fund Transfer	P20.00	Not applicable					
USING RCBC/RSB ATMs							
MyWallet Balance Inquiry thru RSB ATMs	FREE	Not applicable					
MyWallet Cash Drawing thru RSB ATMs	FREE	Not applicable					
Fund Transfer - MyWallet to MyWallet	FREE	Not applicable					
Fund Transfer - RCBC Account to MyWallet	FREE	Not applicable					
USING OTHER BANCNET MEMBER BANK'S ATMS							
Balance Inquiry	P2.00	Not applicable					
Cash Drawing	P14.00	Not applicable					
Fund Transfer - MyWallet to MyWallet	P27.50	Not applicable					
Fund Transfer - RCBC Account to MyWallet	P27.50	Not applicable					
USING VISA/MASTERCARD ATMs (Overseas)							
Balance Inquiry	P50.00	Not applicable					
Cash Drawing	P150.00	Not applicable					
RCBC ONLINE/MOBILE BANKING							
Balance Inquiry	Waived	Waived					
Fund Transfer	Waived	Not applicable					
Other Processing Fees	700000	700000					
Inactivity Fee (per month)*	P200.00/month	P200.00/month					
Card Replacement Fee	P150.00	Not applicable					
To be applied on the last day of the 13th month and every month thereafter.							

*10 be applied on the last day of the 13th month and every month thereafter.

	LIMITS	
Load Limit	P100,000.00 per month	P50,000.00 per month; P100,000.00 per year
Load Littii	Aggregation of Load Limit will at MyWalle	
OTC Cash Drawing Limit	P100,000.00	Not applicable
OTC Cash Loading Limit	P100,000.00	P50,000.00
Loading Partners Cash Loading Limit	P100,000.00	P50,000.00
POS Limit	P100,000.00	Not applicable
eCommerce Purchase Limit	P100,000.00	P100,000.00
IBFT	P50,000.00	Not applicable
Fund Transfer	P50,000.00	Not applicable
Bills Payment	P50,000.00	P50,000.00

BRANCH	ADDRESS
168 Mall	168 Mall Shopping Center, Stall No. 4H-01, Soler St., Binondo, Manila
362 Taytay Ext.	Rizal Avenue, Cuatro Cantos, Brgy. San Juan, Taytay, Rizal
Acropolis (Libis)	191 Triquetra Bldg., E. Rodriguez Jr. ave., Libis. Q.C.
Acropolis E.O. (Shangri-La E.O.)	Unit G8A-B, G/F MDC 100 Building, No. 188 E. Rodriguez Jr. Avenue cor. Eastwood Ave., Barrio Bagumbayan, Quezon City
ADB Avenue	110 AIC Burgundy Empire Tower, ADB Avenue corner Garnet Road, Ortigas Center, Pasig City.
Agora	D2 A-One Business Center Gaabucayan St. Agora Lapasan Cagayan De Oro Misamis Oriental
Aguirre BF Homes	290 Aguirre Avenue, BF Homes, Paranaque City
Agustin	Ground Floor Agustin 1 Bldg.Ruby Road Ortigas Pasig
Alabang	RCBC Building, Tierra Nueva Subd., Alabang-Zapote Road, Alabang, Muntinlupa City
Alabang Filinvest Corp. City (Alabang West)	Units G04 & G05 Vivere Hotel 5102 Bridgeway Ave., Filinvest Corporate City, Alabang, Muntinlupa City
Alabang Madrigal Business Park (South Mall)	Unit 5 & 6, G/F CTP Alpha Bldg., Investment Drive, Madrigal Business Park, Ayala Alabang, Muntinlupa City
Alaminos	Marcos Ave., Cor Montemayor St. Poblacion, Alaminos City, Pangasinan
Amang Rodriguez	1249 Amang Rodriguez Ave., Dela Paz, Pasig 1600
Ampid	122 GEN. A. LUNA ST., AMPID I, SAN MATEO, RIZAL
Andalusia	G/F Vistamall, Paseo de Andalusia, San Agustin, San Fernando, Pampanga
Angeles-Henson St.	810 Henson St. Lourdes Northwest, Angeles City
Angono	M.L. Quezon Ave. Brgy. San Pedro Angono Rizal
Annapolis-Greenhills	G/F Platinum 2000, No. 7 Annapolis St., San Juan, Metro Manila
Annapolis-Missouri	41 Annapolis St. The Victoria Plaza Condominium Greenhills, San Juan City
Anonas	69 Anonas St. cor. Chico St. Project 2, Q.C.
Antipolo Lores	G/F LORES Country Plaza, ML Quezon Ext, Brgy. San Roque Antipolo City
Antipolo-Mille Luce	G/F Mille Luce Village Center, Brgy. Dalig Antipolo City
Apalit	National Road, San Vicente, Apalit, Pampanga
Araneta	G/F, Unit 111 Sampaguita Theatre Bldg., cor. Gen. Araneta and Gen. Rozas Sts., Cubao, Quezon City
Arnaiz	843 G/F Prudential Life Bldg., Arnaiz Ave., Legaspi Village, Makati City
Arranque	1001 Orient Star Bldg., Soler cor Masangkay Sts., Binondo, Manila
Aurora BlvdMadison	Madison 101, Aurora Blvd. cor. Madison St., Quezon City

BRANCH	ADDRESS
AY Centre	26th and 25th Sts., RCBC Savings Bank Corporate Center, Bonifactio Global City, Taguig City
Ayala	Unit 709, Tower One, Ayala Triangle, Ayala Ave. Makati City
Ayala Alabang	G/F Sycamore Bldg., Alabang Zapote Rd., Ayala Alabang Muntinlupa City
Ayala Avenue	8767 Ground Floor Philamlife Tower Paseo De Roxas Makati City
Baclaran	21 Taft Ave. Baclaran Parañaque City
Baclaran-Quirino Ave.	3916 QUIRINO AVE., COR. Aragon St., Baclaran Paranaque City
Bacolod Provincial Lending Center	2/F RCBC Savings Bank Building, Mandalagan, Bacolod City, Negros Occidental
Bacolod-Mandalagan	LACSON ST., MANDALAGAN, Bacolod City
Bacoor Camella RSC	Aguinaldo Hi-way Corner Camella Homes Bacoor Cavite
Bacoor-Salinas	#333 Gen E. Aguinaldo Hiway Camella Homes Ph11-A Bacoor Cavite
Baguio Provincial Lending Center	2/F GP Shopping Arcade, Upper Mabini St., Baguio City
Baguio-Mabini St.	G/F GP Shopping Arcade, Upper Mabini St., Baguio City
Baler, Aurora	Quezon st., cor. Bonifacio st., Poblacion, Baler, Aurora
Barangka	Bldg J, Riverbanks Center #84 A. Bonifacio Ave. Barangka Marikina City
Basak, Mandaue	Cebu North Road, Brgy Basak, Mandaue City 6014, Cebu
Bataan Provincial Lending Center	2F NEJ Building., San Ramon Highway, Dinalupihan, Bataan
Batangas -Diego Silang St.	131 Diego Silang St., Brgy.15, Batangas City, Batangas
Batangas-Lima Technopark RSC	Lima Technology Center, Malvar Batangas
Bayani Road	#37 Bayani Road, AFPOVAI Subd., Fort Bonifacio, Taguig City
Bel - Air (formerly Jupiter) Better Living	Unit 101 Dona Consolacion Bldg., 122 Jupiter St., Bel-air, Makati City 14 Dona Soledad Better Living Subd., Paranaque City
Better Living-Bicutan	133 Doña Soledad Ave., Better Living Subd., Brgy. Don Bosco, Parañaque City
BF Homes	Unit 101 Centermall Bldg, President's Ave. BF Homes Parañaque City
bi fidities	of the first that bidg, frestdern's Ave. bi fromes falanaque eny
Binakayan	Tirona Highway Binakayan Kawit Cavite
Biñan	126 A. Bonifacio St. Canlalay Biñan City, Laguna
Biñan RSC	126 A. Bonifacio street Bgry canlalay,Biñan, Laguna
Binangonan	ML QUEZON COR. P. ZAMORA STS. LIBID, BINANGONAN RIZAL
Binangonan-Calumpang	1003 Perez Compound National Rd. Calumpang Binangonan Rizal

BRANCH	ADDRESS
Binondo	ETY Building, 484 Quintin Paredes Street, Binondo, Manila 1006
Binondo-San Nicolas	Unit 2 G/F & 2nd floor One Binondo Place Tower, San Nicolas corner llang llang Street Binondo Manila
Blumentritt	1876 Blumentritt St Corner, Andrade St., Sta. Cruz, Manila
Bocaue	249 Binang 2 nd , McArthur Highway, Bocaue, Bulacan
Bolton	RCBC Savings Bank Bldg., Bolton Street, Davao City 8000
Boni Ave San Rafael	503 Boni Ave. cor. San Rafael, Mandaluyong City
Boni Avenue	617 Boni Ave., Mandaluyong City
Bonifacio Global RSC	B1 RCBC Savings Bank Corporate Center,26th and 25th Streets, Bonifacio Global City, Taguig City
Buendia	Grepalife Bldg., 219 Sen. Gil J. Puyat Ave., Makati City
Buendia-Techzone	Techzone Phillippines Bldg., 213 Sen. Gil Puyat Ave., Brgy. San Antonio, Makati City
Buhangin	2010 Santos Bldg Diversion Road, National Highway Davao (City) Davao Del Sur 8000
Butuan Provincial Lending Cente	RT Bldg., JC Aquino Ave., corner Bonbon Road, Butuan City
Butuan-Libertad	RT Bldg. J.C Aquino Ave., corner Bonbon road Brgy. Libertad, Butuan City Agusan Del Norte
C. Raymundo Ave. Pasig	261 Unit C, C. Raymundo, Maybunga, Pasig City
C. Raymundo-Rosario	G/F JG Building C. Raymundo Ave. Brgy. Rosario Pasig City
Cabanatuan Provincial Lending Center	2nd Floor RCBC Savings Bank Building, Maharlika Highway corner Paco Roman Street,Cabanatuan City
Cabanatuan-Maharlika Highwa	Maharlika Highway Cor. Paco Roman Ext., Cabanatuan City Y
Cabuyao-J.P. Rizal Avenue	J.P. Rizal Avenue, cor. Del Pilar St., Cabuyao, Laguna
Cagayan De Oro Provincial Lending Center	2nd floor Macaibay Compound Waling-waling St. Brgy. Carmen, Cagayan de Oro City, Misamis Oriental 9000
Cainta	Multicon Bldg. FP Felix Ave., Cainta, Rizal
Calamba-Real	National Road, Brgy. Real, Calamba City
Calapan	HM Homemark Bldg., JP Rizal St., Camilmil, Calapan City, Oriental Mindoro
Camarin	Susano Rd. cor Palmera Spring, Camarin Novaliches Caloocan City
Candon	National Highway Brgy. San Jose, Candon City, Ilocos Sur
Carlos Palanca	G/F BSA Suites, Ground Floor Carlos Palanca St. Legaspi Village, Makati City
Carmen, CDO	Ground Floor Macaibay Bldg., Carmen, Cagayan De Oro City

BRANCH	ADDRESS
Caruncho (Pasig)	Prima 3 Commercial Center #7, Caruncho Avenue, Pasig 1600
CDO Velez-City Central	Velez St., Cagayan de Oro City
Cebu Provincial Lending Center	2nd Flr. N. Escario St. Capitol Site Cebu City
Cebu-P. del Rosario RSC	2F P. Del Rosario St. Cebu City
Cogeo	Cogeo Trade Hall Bldg., Sitio Kasapi, Brgy. Bagong Nayon, Gate 2 Antipolo City
Commonwealth	G/F Verde Oro Bldg., 535 Commonwealth Ave., Diliman Q.C.
Commonwealth–Balara	L43 B3 Commonwealth Avenue, Old Balara Quezon City
Concepcion Marikina	21 Bayan-Bayanan Ave., Barangay Concepcion Uno, Marikina City
Cubao	Space 37/38 Shopwise Arcade, Times Square Ave., Araneta Center (relocated 9/19/11)
Dagupan Provincial Lending Center	2F RVR Bldg., Mac Arthur Highway Tapuac District, Dagupan City, Pangasinan
Dagupan-Tapuac	Unit 101 & 102 Rvr Bldg Tapuac District Dagupan City Pangasinan
Dasmariñas Provincial Lending Center	San Agustin I, Emilio Aguinaldo Highway, Dasmariñas, Cavite
Dasmariñas-San Agustin	San Agustin I, E. Aguinaldo Highway, Dasmariñas, Cavite
Davao Provincial Lending Cente	rDoor 5 & 6 Veterans Bldg., Monteverde St., Davao City
Davao-JP Laurel RSC	JP Laurel Avenue, Bajada, Davao City
Dela Rosa	G/F Sterling Center, Ormaza cor. Dela Rosa St., Legaspi Village
Dela Rosa - Pasong Tamo	G/F Kings Court, 2129 Chino Roces Avenue, Makati City
Delta	Delta Bldg., Quezon Ave, cor. West Ave., Quezon City
Diliman	Cor. Matalino St. & Kalayaan Ave., Diliman, Q.C.
Dinalupihan, Bataan	NEJ Bldg., San Ramon Highway, Dinalupihan, Bataan
Divisoria	New Divisoria Condominium,628 STA. ELENA ST BINONDO MANILA
Dumaguete-San Juan St.	Real St. Cor. San Juan St. Dumaguete (City/Capital) Negros Oriental
E. Rodriguez	444 E. Rodriguez Sr. Ave., cor E. Jacinto St., Brgy Doña Aurora Galas Quezon City
East Capitol Drive	#26 Trinity Bldg., East Capitol Drive, Brgy. Kapitolyo, Pasig City, 1603

BRANCH	ADDRESS
Eastwood Mall	G/F Unit A-102, Eastwood Mall, Orchard Road near Garden Road, Eastwood City, Quezon City
Edsa Taft	Giselle's Park Plaza cor EDSA and Taft Ave. Pasay City
Elcano	676 Elcano cor. Lavezares Sts. Binondo, Manila
Ermita-A.Flores	1127 A. MABINI ST., ERMITA, MANILA
Escario, Cebu	N Escario Street, Brgy Capitol Site, Cebu City 6000, Cebu
Evangelista	Evangelista St, Cor. Gen. Alejandro St. Bangkal, Makati City
F. Blumentritt-R. Pascual	No. 158 F. Blumentritt St. Corner R. Pascual, Brgy. Batis, San Juan City
F. Cabahug	Ground Floor, Pacific Square Building, F Cabahug Street, Brgy Mabolo, Cebu City 6000, Cebu
Fairview	Medical Arts Bldg., Dahlia St. NorthFairview, Q.C.
Felix Ave.	Phase 2 Karangalan Village, Brgy De La Paz Pasig City
Fort Bonifacio	Unit 1-D Crescent Park Residences 2nd Ave., Burgos Circle, Taguig City
Frontera Verde	G/F Transcom Center Frontera Verde, Ortigas Ave., cor C5, Pasig City
G.M.A	Blk 2 Lot 10 San Gabriel General Mariano Alvarez Cavite
Garnet	Unit #106 Parc Chateau Condominium, Garnet cor. Onyx St., Ortigas Center, Pasig City
Gen. Santos - National Highway	National Highway, Barangay City Heights, General Santos City
Gen. Trias	# 59 Gov. Ferrer Ave. Gen trias, Cavite
General Santos Provincial Lending Center.	National Highway, General Santos City
Gilmore	100 Granada St., Brgy Valencia, Quezon City
Greenbelt	BSA Tower, Legaspi St., Legaspi Village, Makati Ctiy
Greenhills (Connecticut)	No.51 Connecticut St. Northeast Greenhills, San Juan MM
Greenhills-P. Guevarra	G/F Ongpauco Bldg. Wilson St. corner P. Guevarra San Juan
Iloilo Provincial Lending Center	Calle Luna, Brgy. Bantud, La Paz, Iloilo City, Iloilo
Imus-Nueno Ave.	NUENO AVENUE, Imus Cavite
Isabela Provincial Lending Center	2F Unibest Building, 29 City Road, Centro West, Santiago City, Isabela

BRANCH	ADDRESS
J.P Laurel	Ground Floor Ana Socorro Bldg., JPLaurel Avenue, Bajada Davao City
J.P Rizal-Makati Ave.	J.P. Rizal cor. Makati Ave, Brgy. Poblacion Makati City
Jalandoni, Iloilo	Jalandoni St., San Agustin, Iloilo City
JP Rizal	773 J.P. Rizal St., Brgy. Poblacion, Makati City
Kalentong	49 C & D Arañez Bldg New Panaderos St. Kalentong Sta. Ana Manila
Kapitolyo-Shaw Boulevard	615 Shaw Blvd. Pasig City
Katipunan	321 Ground Floor Torres Bldg. Katipunan Ave., Loyola Heights, Quezon City
La Huerta	G/F Delos Santos Bldg., 1003 Quirino Ave., Brgy. La Huerta, Paranaque City
La Paz, Iloilo	Luna St., Lapaz, Iloilo City
La Union	G/F Chimes Building,Parian National Highway,San Fernando City, La Union
Lagro	Km 22 Lagro, Quirino Hi-Way, Brgy Pasong Putik Quezon City
Lapu-Lapu	Ground Floor, Hotel Europa Building, Brgy Basak Mercado, Lapulapu City 6015, Cebu
Las Pinas	Veraville Bldg., Alabang-Zapote Rd. Las Piñas City
Las Piñas-Pamplona	GF Elena Bldg., Alabang -Zapote Rd, Pamplona 3, Las Pinas Ciity
Lee Shaw Blvd.	Unit 1-C GF Lee Gardens Condominium, Lee St. Cor. Shaw Blvd. Brgy. Additional Hills, Mandaluyong City
Legaspi Village	First Global Bldg., cor. Salcedo & Gamboa St. Legaspi Village, Makati City
Legazpi Provincial Lending Center	G/F Delos Santos Commercial Bldg., Landco Business Park, Legazpi City, Albay
Legazpi-Landco Business Park	Ground Floor of Delos Santos Commercial Bldg., Landco Business Park, Legazpi City, Albay
Lemery	ILUSTRE AVENUE, LEMERY, BATANGAS
Leviste-Salcedo	LP Leviste St. corner San Agustin St., Salcedo, Makati City
Linden Suites	GF The Linden Suites Tower II, #37 San Miguel Ave., Ortigas Center, Pasig City
Lingayen	GROUND FLOOR COLUMBAN PLAZA AVENIDA RIZAL EAST, LINGAYEN, PANGASINAN
Lipa Ext. Office	Mezzanine Flr., Southern Twin's Bldg., V. Malabanan St. cor P. Torres, Lipa City, Batangas
Lipa Provincial Lending Center	2/F Trinity Business Center, JP Laurel - Ayala Highway, Lipa City, Batangas
Lipa-Ayala Highway	Trinity Business Centre, JP Laurel Highway, Lipa City, Batangas
Lopue's East	Burgos St. cor Carlos Hilado, National Hway, Brgy. Villamonte, Bacolod City

BRANCH	ADDRESS
Loyola Heights	G/F MQI Centre 42 E. Abada St. corner Rosa Alvero St., Loyola Heights, Q.C.
Lucena Provincial Lending Center	2/F 82 QUEZON AVENUE, Lucena City
Lucena-llaya	82 QUEZON AVENUE, Lucena City
Luzuriaga	G/F GOLDEN HERITAGE BLDG., COR. LUZURIAGA & SAN JUAN STS., BACOLOD CITY, NEG. OCC. 6100
Maasin, Leyte	Tomas Oppus Street, Brgy Abgao, Maasin City 6600, Southern Leyte
Macapagal Ave - Pearl Drive	Space Building, Macapagal Ave., cor. Pearl Drive, Mall of Asia, Pasay City
Macapagal Ave Edsa	G/F Double Dragon Plaza, EDSA corner Macapagal Avenue, Pasay City 1300
Magallanes	G/F BMG Centre, Paseo de Magallanes, Makati City
Maginhawa	129 Maginhawa Street, Teacher's Village East, Quezon City 1101
Magsaysay Naga	G/F Sarap Realty Building Magsaysay Avenue, Naga City
Makati Ave.	G/F Executive Bldg., Center Inc., 369 Sen Gil Puyat cor. Makati Avenue
Makati Rada	One Legaspi Park, 121 Rada St. Legaspi Village Makati City
Malabon-Tugatog	143 M.H Del Pilar Street Tugatog Malabon City
Malayan Plaza (Ortigas Center)	Unit G3 & G/F Malayan Plaza, ADB Ave. cor Opal Road, Pasig City
Malolos Provincial Lending Center	2F RCBC Savings Bank ,Paseo Del Congreso, Brgy. Catmon, Malolos City, Bulacan
Malolos-Paseo del Congreso	Paseo Del Congreso, Catmon, City of Malolos, Bulacan
Mandaluyong	Unit 102 Ground Flr., Edsa Central Square, Greenfield District, Mandaluyong City *All Shangri-la extension accounts transferred to Mandaluyong BC
Mandaue-M.C. Briones	M C Briones St, Hi-way Seno, Brgy Guizo, Mandaue City 6014, Cebu
Marikina	Gil Fernando Ave., cor. Sta. Ana Ext., Marikina city
Marulas	Mc-arthur Hi-way Marulas Valenzuela City
Masinag	#259 Sumulong Hi-way, Mayamot, Antipolo City
McKinley	G/F Two World Square Bldg., Upper Mckinley Road, Mckinley Town Center, Fort Bonifacio, Taguig City
Mendiola	163 E. Mendiola corner Concepcion Aguila St. San Miguel , Manila
Meralco Ave.	G/F Regency Bldg., Meralco Avenue cor. Exchange Road Ortigas, Pasig City

BRANCH	ADDRESS
Meycauayan-Requino St.	831 Mcarthur Highway, Calvario, Meycauayan City Bulacan
Missouri-Greenhills	No. 8 Missouri St., Northeast Greenhills, San Juan City
Molino	G/F RFC MOLINO MALL, MOLINO, BACOOR, CAVITE
Montalban	JP Rizal St. Cor Linco St. Brgy Balite Rodriguez Rizal
Monteverde	Door 5 & 6 Veterans Bldg. Tomas Monteverde Ave. Davao (City) Davao Del Sur
Moonwalk-Parañaque	No. 2 Armstrong St., Moonwalk Village, Parañaque City
Morong	TOMAS CLAUDIO ST. Brgy. San Juan Morong Rizal
Muntinlupa	National Highway Putatan Muntinlupa, Metro Manila
Muzon	Diaz Bldg., Muzon, San Jose Del Monte City, Bulacan
N. Domingo-Pasadena	LHK Building, 288 N. Domingo St., Brgy. Pasadena, San Juan City
N.K.T.I	National Kidney & Transplant Institute East Avenue, Diliman Quezon City
Naga Provincial Lending Cener	G/F Sarap Realty Building Magsaysay Avenue, Naga City
Naga-Tabuco	G/F ANNELLE BLDG. BIAK NA BATO STREET CORNER PNR ROAD TABUCO NAGA CITY
Naic	Capt. C. Nazareno st., Naic, Cavite
Nasugbu	RSAM Bldg. JP Laurel St Barangay 9 Poblacion Nasugbu Batangas
Navotas–East	Estrella cor. Yangco St., Navotas East, Navotas City
Newport (formerly NAIA 3)	Plaza 66 Newport City, Villamor Airbase, Pasay City
Northbay	GF Melandrea III Bldg., Northbay Blvd., NBBS, Navotas City
Novaliches–Gulod	917 Quirino Hway, Brgy.Gulod, Novaliches Quezon City
Noveleta	Magdiwang Hiway, Noveleta, Cavite
Old Sta. Mesa	#4463 Old Sta. Mesa St., Sta Mesa , Manila
One Bonifacio High Street EO	5th Floor PSE Building- One Bonifacio High Street, 28th St., Corner 5th Ave. Bonifacio Global City, Taguig 1630
Ortigas AveGreenhills	Unit 104 Grace Building, Ortigas Ave., Greenhills, San Juan City
Ortigas Avenue - San Juan	Unit 104 & 105, GF Medecor Bldg. 222 Ortigas Avenue, Greenhills, San Juan City, 1502
Ortigas Ext.	GF Merijr Bldg. Ortigas Avenue Extension Brgy. Sta.Lucia Pasig City
Oton	Lord's Place, JC Zulueta St, Poblacion South, Oton, Iloilo

BRANCH	ADDRESS
P. Del Rosario, Cebu	Ground Floor, RCBC Savings Bank Building, P del Rosario Street, Brgy Kamagayan, Cebu City 6000, Cebu
P.Tuazon	12th Ave.Cor.P.Tuazon, Cubao Quezon City
Pablo Ocampo-Venecia	G/F Savanna Commercial Center Bldg., 1201 Pablo Ocampo-Venecia Brgy. Sta. Cruz, Makati City
Pacific Place	G/F Pacific Place Condo. Pearl Dr. cor. Amethyst St. Ortigas Center Pasig
Padre Garcia	45A Mabini Poblacion, Padre Garciia, Batangas
Padre Rada	649 Padre Rada St., Tondo, Manila
Palanan-Bautista	G/F Shalimar Bldg., 3696 Bautista St., Palanan, Makati City
Palawan Provincial Lending Center	175 Pacific Plaza Bldg., Rizal Ave., Puerto Princesa City, Palawan
Pandi	9045 Megamart Mall Bldg., Bunsuran 1st., Pandi, Bulacan
Pantok	Ground Floor EM Bldg. Nat'l Rd. Pantok Binangonan Rizal
Pasay	1905 Taft Ave. Pasay City San Bell Bldg. #2015 Gil Puyat Ext. corner Leveriza
Pasay-Libertad	2350 TAFT AVE., COR. LIBERTAD, PASAY CITY
Paseo de Roxas	8747 G/F Lepanto Bldg., Paseo de Roxas, Makati City
Pasig	#92 Dr. Sixto Ave corner C. Raymundo Pasig City
Pasig Kapitolyo	G/F Ace Suites Plaza (Ace Water Spa) cor United and Brixton Sts., Brgy. Kapitolyo, Pasig City
Pasig Toby's C. Raymundo (Multinational)	Lot 1 & 2A-Good Harvest Complex, C. Raymundo Ave., Caniogan, Pasig City
Pasig Westlake	Unit A G/F 168 Westlake Bldg., Pasig Blvd., Brgy. Bagong Ilog, Pasig City
Pasong Tamo	G/F Manila Memorial Park Bldg. 2283 Pasong Tamo Ext. cor. Lumbang st. Makati City 1231
Pasong Tamo-Bagtikan	1173 Don Chino Roces Ave., Brgy. San Antonio, Makati City
Pasong Tamo-EDSA	WilconIT Hub, 2251 Chino Roces Ave., Makati City
Pasong Tamo-Pio del Pilar	2178 Ground Floor Matrinco Bldg. Pasong Tamo St., Pio Del Pilar Makati
Pateros	54 M.ALMEDA ST. SAN ROQUE PATEROS
Pioneer	Lot#1A-1 &2B Pioneer St. Brgy. Highway Hills, Mandaluyong City 1550
Plaridel	Cagayan Valley Road, Banga I, Plaridel, Bulacan

BRANCH	ADDRESS
Plaridel Cagayan Valley Rd RSC	Cagayan Valley Road, Banga 1st, Plaridel Bulacan
Presidents Ave- Parañaque	Lot 22 Block 9 President's Ave. Sucat, Paranaque City
Puerto Princesa	175 Pacific Plaza Bldg., Rizal Ave., Puerto Princesa City, Palawan
Quezon Ave.	1405 Quezon Avenue, Quezon City
Quirino Avenue	411 Anflocor Bldg. Cor. Quirino Ave. & NAIA Rd. Tambo, Paranaque City
RCBC Main Bc	G/F, Yuchengco Tower, RCBC Plaza 6819 Ayala Ave. Makati City
Reliance	TV5 Media Center, corner Reliance and Sheridan Streets, Mandaluyong City 1550
Rizal Ave.	440 Eleonsing Bldg., Rizal Ave Extension between 9th and 10th Ave. Gracepark, Caloocan City
Rockwell	G/F, Phinma Plaza Hidalgo St., Rockwell Center, Makati City
Roxas Blvd.	Russel St., Corner Roxas Blvd. Pasay City
Roxas Blvd Libertad	Unit 103, Coko Bldg1, 2550 Roxas Blvd, Pasay City
Salcedo Village	Gound floor Y Tower II Bldg.Leviste cor. Gallardo St. Salcedo Vill. Makati City
San Carlos	G/F ROPER BLDG., PALARIS ST., SAN CARLOS CITY, PANGASINAN
San Fernando La Union Provincial Lending Center	G/F Chimes Building, Barangay Parian, San Fernando, La Union
San Fernando Pampanga	G/F EMERALD BUSINESS CENTER DOLORES SAN FERNANDO, PAPANGA
San Fernando Pampanga Provincial Lending Center	2/F Emerald Business Center, Mac Arthur Highway, Dolores, City of San Fernando, Pampanga
San Ildefonso	Cagayan Valley Road, Poblacion, San Ildefonso, Bulacan
San Joaquin	227 M. Concepcion St., San Joaquin Pasig City
San Jose	CAMECO BLDG. MAKALINTAL AVE. COR J.A. DE VILLA ST. SAN JOSE, BATANGAS
San Lorenzo	1018 G/F L&R Bldg. A. S. Arnaiz Ave. Makati City
San Mateo	323 Gen. Luna St., Guitnangbayan 2, San Mateo Rizal
San Nicolas	Brgy. 2 San Baltazar, San Nicolas, Ilocos Norte
San Nicolas Ilocos Norte Provincial Lending Center	G/F Brgy. 2 San Baltazar, San Nicolas, Ilocos Norte
San Pedro-Nueva	National Highway Brgy Nueva, San Pedro Laguna
San Roque	319 J. P. Rizal St., San Roque, Marikina City

BRANCH	ADDRESS
Sangandaan	A.Mabini cor Plaridel St., Poblacion Caloocan City
Santiago-Centro West	29 Unibest Building, City Road Centro West Santiago City Isabela
Shaw Blvd. Lawson	GF SCT Bldg. 143 Shaw Blvd. cor. Lawson St., Mandaluyong City
Sta. Lucia East	Unit G2 Number 17, Ground Level Bldg 2, Sta. Lucia East Mall, Felix Avenue, Cainta, Rizal 1900
Sta. Rosa Bel Air	CW Home Depot Sta. Rosa Tagaytay Road Brgy Pulong Sta. Cruz, Sta. Rosa City, Laguna
Sta. Rosa Ext.	Unit 10 & 11 Ground Floor DDC Garden Plaza Sta. Rosa City Laguna
Sta. Rosa Provincial Lending Center	Mezzanine Floor, CW Home Depot, Sta. Rosa-Tagaytay Road, Brgy. Pulong, Sta. Cruz, Sta Rosa City
Sta. Rosa-Tagapo	J. RIZAL BLVD. COR. PERLAS VILLAGE, BRGY. TAGAPO STA. ROSA CITY, LAGUNA
Starmall EDSA-Shaw	444 Edsa Cor. Shaw Blvd Mandaluyong City
Starmall-Alabang	UPPER GROUND FLOOR Starmall Alabang Muntinlupa City
Starmall-San Jose Del Monte	LG STARMALL, Northwinds, Kaypian, San Jose Del Monte City, Bulacan
Sucat	2F Santana Grove, Dr. A. Santos Avenue (Sucat Road) corner Soreena St., Paranaque City
Sucat- Virramall	Unit 3 Virra Mall Bldg. Dr. A. Santos Ave. San Dionisio Sucat Paranaque
T. Alonzo	1461-1463 Soler St., Sta. Cruz, Manila
Taft Remedios	1932 Taft Avenue Malate Manila
Tagbilaran - Poblacion 2	CPG Avenue corner H. Grupo Street, Tagbilaran City, Bohol
Talamban, Cebu	Ground Floor, Eco Trade Building, J Panos Street, Brgy Talamban, Cebu City 6000, Cebu
Talisay-Bulacao	Cebu South Road, Brgy Bulacao, Talisay City 6045, Cebu
Tanauan	Ground flr. Reyes Commercial Bldg. JP Laurel Avenue Tanauan City
Tanay	MH Del Pilar Cor. JP Laurel St. Brgy. Plaza Aldea Tanay, Rizal
Tanza	A. Soriano Highway, Daang Amaya II, Tanza, Cavite
Tarlac-Sto. Cristo	Blossomville Subd. Mc Arthur Highway Tarlac City
Taytay	Manila East, Brgy. Dolores, Taytay, Rizal
Taytay–Market	Ground Floor Marc Square Bldg Rizal Ave Brgy San Juan Taytay Rizal
Tektite	1904 A 19th flr. East Tower, Phil. Stock Exchange, Exchange Road, Ortigas, Pasig City

BRANCH	ADDRESS	
Teresa	RCF Building. Magsaysay Ave. Brgy. San Gabriel Teresa Rizal	
The Beacon (formerly La Fuerza)	The Beacon: Roces Tower, GF Don Chino Roces Ave., corner Arnaiz Ave., Brgy. Pio del Pilar, Makati City	
The Firm	CVC Law Center 11th Avenue cor. 39th Street, Fort Bonifacio, Taguig	
The Fort JY Campos	JY Campos Centre 9th Avenue, BonifacioGlobal City, Taguig City	
The Fort Sapphire	G/F Sapphire Residences, 31st St., cor. 2nd Avenue, The Fort, Taguig City	
The Fort Sunlife	Ground Floor, Sunlife Bldg., 5th Avenue cor. Rizal Drive, BGC, Taguig city	
The Strip, Ortigas Ave	G/F The Strip Commercial Complex, Lopez Building, Meralco Compound, Ugong, Pasig City	
Timog	RCBC BLDG., 36 TIMOG AVE. QUEZON CIY	
Timog-Picture City Center	G/F No. 88 Picture City Bldg. Brgy. Sacred Heart Timog Avenue, Quezon City	
Tomas Mapua	630 Tomas Mapua St. Park Tower Condominium Sta. Cruz, Manila	
Tomas Morato	#169 Tomas Morato Ave, cor. Scout Castor, Brgy. Laging Handa Quezon City	
Tordesillas	117 Tordesillas St., Salcedo Village, Makati City	
	G/F Metropole Bldg., Tordesillas St., cor. Gil Puyat Ave., Makati City	
Trece Martires	Brgy. San Agustin, Trece Martires City, Cavite	
Tuguegarao Provincial Lending Center	Balzain Road, Tuguegarao City, Cagayan	
Tuguegarao-Balzain East	#48 Balzain Road, Tuguegarao City, Cagayan	
Tutuban	Groud Floor, Center Mall 1 Tutuban Centre, C.M. Recto Avenue, Manila	
Unimart	Unit MA-103 Mckinley Arcade, Greenhills Shopping Center, San Juan City	
Urdaneta-San Vicente	MTMAS Bldg., San Vicente, Urdaneta City, Pangasinan	
Vigan	PLAZA MAESTRO ANNEX unit 1 Vigan City Ilocos Sur	
Visayas Avenue	#6 Visayas Ave. Brgy. Bahay Toro Quezon City	
Wack-wack	Unit K, Facilities Centre, 548 Shaw Blvd., Mandaluyong City	
West Ave. (formerly Masangkay BC)	Unit 101, 135 West Ave., Brgy. Bungad, Dsitrict 5, Quezon City	
Wilson-Greenhills	G Square Bldg., Upper Ground Floor, Units 4 & 5 Wilson St., Greenhills, San Juan City	
Zamboanga - Gov. Lim Ave.	Ground Floor Jesus Wee Bldg., Gov. Lim Ave Zamboanga (City) Zamboanga Del Sur	

ANNEX E - SOA DIGITIZATION

WHY ARE WE GOING PAPERLESS?

As part of our thrust towards strengthened account security, hasslefree customer experience, and greener banking solutions, Checking Account Statements for the month of July onwards for Individual, "Joint-OR" accounts, and Corporate accounts (not enrolled in AccessOne Corporate facility), will be primarily available through RCBC Online Banking starting July 8, 2019. You will receive an SMS every month once your statement is available for viewing online.

WHY IS ONLINE STATEMENT BETTER?

Online statement allows us to serve you better since it is more:

Convenient. You can view your account activity anytime, anywhere, without going to your Branch of Account.

Secure. Only you can access your statements with your log-in credentials and an SMS-based one-time password (OTP)

Eco-conscious. You can reduce paper waste by accessing online statements in lieu of printed ones.

HOW WILL I VIEW MY STATEMENT OF ACCOUNT?

FOR INDIVIDUAL CLIENTS

To access your Online Statements, visit and log-in to

https://www.rcbconlinebanking.com/ and enroll your checking account/s now.

Then click the **View Statements** icon.

Not yet enrolled in RCBC Online Banking?

Visit https://www.rcbconlinebanking.com/web/lg/ogin/Index/.

Click 'Enroll Now'.

Enter your account or card number.

Read and agree to the Terms & Conditions.

Enter the One-Time Password sent to your mobile.

Provide required online account details.

Confirm and submit your account details.

ANNEX E - SOA DIGITIZATION

FOR CORPORATE CLIENTS

Online statement will be available through RCBC Online Banking Corporate. Enrollment to RCBC Online Banking Corporate will commence come RCBC and RCBC Savings Bank's merger*.

For the meantime, all corporate accounts enrolled in RSB AccessOne Corporate can still receive their printed SOAs free-of-charge up until September 2019. Upon merger, all enrolled accounts in RSB AccessOne Corporate will be automatically migrated to RCBC Online Banking Corporate.

*Subject to approval of regulatory bodies

DO I HAVE TO PAY A FEE TO ACCESS ONLINE STATEMENTS?

Accessing Online Statements is free. Just make sure that your accounts are enrolled in RCBC Online Banking facilities.

WHAT IF I STILL PREFER PRINTED STATEMENTS?

To continue receiving printed statements:

Visit any RCBC Savings Bank branch starting May 1, 2019 onwards and request for monthly delivery of your statement via Mail (one-time request). Please note that a fee of PHP 100.00 per statement will be automatically charged to your account.

We can also print your SOA upon request. Just visit your branch of account and request for on-demand printing, subject to P300.00 per monthly statement

On-demand printing fee is waived for all "Joint-AND" accounts

ANNEX E - SOA DIGITIZATION

WHAT HAPPENS IF I DO NOT ENROLL MY CHECKING ACCOUNT IN RCBC ONLINE BANKING?

Unless you request for printed statements via mail, you will not receive a copy of your statement if you are not enrolled in RCBC Online Banking. Period of availability of your e-SOA online is for the past three (3) months only.

I HAVE OTHER QUERIES. WHERE DO I REFER?

For more information about your Statement of Account, you may call Customer Care at 555-8772 or contact your Branch of Account.

ANNEX F - HEXAGON CLUB NEW BENEFITS

HEXAGON CLUB PRIVILEGE

- Priority Service
- Dedicated Relationship Manager
- Free Life Insurance Coverage Equal to ADB (basis will now be your month-to-date (MTD) average daily balance (ADB) for the past six months)
- Free ATM Card Insurance
- Complimentary Checkbook (1x a year)
- Free Php 2,000-worth of Gas Voucher for every Auto Loan availment
- Waiver of Appraisal Fee (up to Php 3,500) for every Home Loan availment
- Waiver of Processing Fee (up to Php 3,000) for every Personal Loan availment
- · Waived interbranch and interregional fees
- Preferential ForEx Rates
- Additional 0.15% interest on Time Deposit for at least Php 100,000 placement
- · Free one (1) Manager's Check per year
- Free one (1) Bank Certification per year
- Free five (5) Bank Statements per year
- First Crack at Investment Options
- Discounted Fees for Trust Investments
- Invitation to Exclusive Events and Promos
- Special Deals from YGC-owned Honda and Isuzu dealerships
- Discount on Malayan Insurance Co. (MICO)
 Travel Master
- · Perks from Partner Merchants
- Exclusive Gifts

HEXAGON CLUB PRESTIGE

- Priority Service
- · Dedicated Relationship Manager
- Complimentary Checkbooks (5x a year)
- Preferential rates on SME Loan and Salary Loan
- Waiver of Appraisal Fee (up to Php 3,500) for every SME Loan availment
- Preferential ForEx Rates
- Additional 0.15% interest on Time Deposit for at least Php 100,000 placement
- Special Businessentials package
- First Crack at Investment Options
- Invitation to Exclusive Events
- Special Deals from YGC-owned Honda and Isuzu dealerships
- Perks from Partner Merchants
- Exclusive Gifts

Client may continue to avail of the benefits by keeping his account open and continuing his membership after the merger. Should the client do not agree with the said changes, he may close his account and terminate his membership with the Bank.

Moreover, the terms and conditions governing Hexagon Club may be amended from time to time by RCBC in its sole and absolute discretion without prior notice. It may be modified, amended, added, deleted or varied by RCBC by way of posting on RCBC's website, or in any matter deemed suitable by RCBC. Hexagon Club members agree to access the RCBC website regularly to view these Terms and Conditions. RCBC shall not be liable for any consequential or indirect damage or for any loss of value or benefits that may arise as a result of any changes made to these Terms and Conditions. Furthermore, the member hereby agrees that, when RCBC amends these Terms and Conditions, the then-current version of these Terms and Conditions supersede all prior versions and govern the member's account/s and/or membership herein.

*Subject to approval of regulatory bodies

ANNEX G - PESO MONEY MARKET UITF

Dear Valued Investors,

Please be informed of the enhancements to the RCBC Savings Bank Peso Money Market UITF which will take effect starting June 1, 2019.

SUMMARY OF ENHANCEMENTS		
	FROM	то
Title of the Fund	"RSB Peso Money Market UITF"	"RSB Peso Short Term Fund"
Initial Participation	Php 10,000	Php 5,000
Additional Participation	Php 5,000	Php 1,000
Minimum Holding Period	30 days	No Holding Period
Pre-termination Penalty	1/8 or 1% of the current net asset value redeemed	None as there is no holding period
Transaction Cut-off	12:00 noon for redemption and 2:00 PM for placements	1:00 pm for redemption and placements

For any questions or clarifications, please feel free to call (02) 555 8700 local 7774, 7779, 7307 or email TrustMarketing@rcbcsavings.com

Thank you!